



Important Travel & Safety Information

Please read this information before you travel. It contains practical details about your stay, activities and safety in Lapland.

Travel Checklist

- Passports
- Flight tickets
- Valid driving licence for anyone intending to drive a snowmobile
- Comprehensive travel insurance, including winter sports cover
- Any essential prescription medication

During Your Stay

Accommodation and practical information

- The villas not have telephones, so we strongly recommend bringing a mobile phone.
- Scandinavian-style bathrooms are wet rooms rather than traditional shower cubicles or baths. Floors can become slippery, so please take extra care, particularly with children.
- To support eco-friendly practices, towels and bed linen are changed before and after your stay rather than during it. If you would prefer daily changes, please let us know at the time of booking; additional charges may apply.
- If you are unsure how to use any appliance in your accommodation, please ask one of our guides for assistance.

Emergency contacts

For police, fire or ambulance services, call 112. This is the general emergency number in Finland and can be dialled without a country code or SIM card.

Activities & Snowmobiles

Snowmobile driving

- Anyone driving a snowmobile must hold a valid driving licence and present it before taking part.
- Local agents are required to advise that an excess of approximately €500-€900 may apply in the event of a snowmobile accident.
- Snowmobiles are maintained for Arctic conditions and suitable clothing, safety equipment and instructions will be provided before each safari.
- Finnish law prohibits driving a snowmobile under the influence of alcohol. Similar safety expectations apply to husky and reindeer activities.
- If you do not feel comfortable or would like further instruction before an activity begins, please tell your guide.

- For the enjoyment of all guests, safaris will not normally stop or turn back once they have started, except in an emergency.

Activities and timings

Please make sure you are ready and at the agreed meeting point at the time shown on your itinerary. Activities often involve transfers and other guests, so timings need to be followed closely. If you are significantly late, the group may need to depart without you, as waiting could delay the day's programme and result in other guests missing or shortening their own activities.

Alcohol and activities

For safety reasons, guests who are under the influence of alcohol may not be permitted to take part in activities if local guides consider it unsafe. Police regularly patrol snowmobile routes and breathalyser tests may be carried out at random. The legal alcohol limit stated in our current information is 0.5 in Finland, compared with 0.8 in the UK.

Children & Animals

Children and supervision

Parents and guardians remain responsible for supervising their children throughout the holiday. Please consider your child's ability and confidence before taking part in activities, and use gentle slopes if they are new to tobogganing. Helmets are not required by law.

Huskies and reindeer

Many activities involve being close to huskies and reindeer. Huskies are friendly working animals, while reindeer are semi-wild and can behave unpredictably if startled. Children should always be supervised around animals and should follow the instructions of the local guides and herders.

We only work with partners who maintain high standards of animal welfare.

Sauna & Fireplace Safety

Using the sauna

Avoid using the sauna immediately after a large meal and allow some time for your food to settle. Alcohol should not be consumed before or during sauna use. Drink plenty of water, leave the sauna if you feel unwell or light-headed, and please follow the instructions provided in your accommodation.

For hygiene, please shower before using the sauna and sit or lie on a towel while inside. We also recommend showering again afterwards. If you are unsure about anything, please ask one of our guides for assistance.

Using the fireplace

Fireplaces in Finland can work differently from those commonly used in the UK, so please follow the instructions provided in your villa carefully. A member of the Jänkä Ranch team will show you how the fireplace works, so please wait for this before using it for the first time. Incorrect use of the fireplace can be dangerous and may cause serious injury, fire or damage to the villa. If you are ever unsure, please ask a member of staff for assistance.

Using the hot tub

Please shower before using the hot tub and follow the instructions provided at the villa. Do not use soaps, shower gels, shampoos, bubble bath or other products in the hot tub, as these can affect the water chemistry and compromise the chlorine levels. Children should be supervised at all times, and we recommend keeping sessions shorter in very cold weather. Avoid using the hot tub if you are feeling unwell or after drinking alcohol, and take extra care when getting in and out as surrounding surfaces may be icy or slippery.

Travel Insurance & Booking Conditions

It is essential that you and your party have comprehensive travel insurance, including cover for winter sports. Magic of Lapland cannot accept liability for guests travelling without adequate insurance.

Please ensure that you have read and understood the Magic of Lapland booking conditions. By booking with us, you are deemed to have accepted our terms and conditions.

A Final Note

We are committed to treating all guests with courtesy and respect, and we kindly ask that the same consideration is extended to our guides, representatives and local partners.

We look forward to welcoming you to Lapland!

14th September 2026